Build

# Double Limited Lifetime Warranty

ROYAL® Building Products
A Westlake Company

Thank you for your purchase of product(s) manufactured by Royal® Building Products. For over 40 years, Royal has been committed to meeting homeowner demands for high quality, low maintenance building materials. For more information about our complete line, please visit www.RoyalBuildingProducts.com.

**Effective Date:** This warranty is in effect for all Products sold after 01/01/2019.

### Terms:

Subject to the terms and conditions of this warranty, Royal Building Products (USA) Inc. (herein "Royal") warrants to the Homeowner that its vinyl siding, soffits and accessories (collectively, "Products") are free from manufacturing defects in material and workmanship if installed according to our installation instructions, and will not rot, peel, flake, corrode, blister, split, chip, fade excessively or fade unevenly when exposed evenly. While you own your home, this warranty will remain in effect for your lifetime. It may be transferred once to a subsequent Homeowner, as set forth below. Royal reserves the right to discontinue, modify or otherwise alter any of its Products, including color, without prior notice.

To register your warranty on-line, please visit the website below:

www.RoyalBuildingProducts.com/warranty

This warranty is made exclusively and specifically to the person(s) who both owns and continuously resides in the home on which the Products are installed (herein "Homeowner") if that person is the original purchaser of Royal's Product(s) covered under this warranty. This warranty is also made to a Homeowner who purchases a newly constructed residence on which the Product is installed directly from the builder.

Where Royal's Product(s) are installed on a structure (i) not occupied exclusively by the Homeowner (including his or her immediate family), (ii) used for income producing purposes, or (iii) used in a public or semi-public application, such as (but not limited to) a condominium, apartment building, house of worship, school, medical facility, senior living facility, government building, hotel, etc., then the warranty is made solely to the original owner of the structure ("Commercial Owner") and is not transferrable. The term of the Commercial Owner's warranty is 50 years, prorated below.

If Royal determines, at its sole discretion, that its Product(s) have a manufacturing defect covered under the terms of this warranty, Royal will, at its option, either (1) refund the purchase price of the material and the cost of original labor paid to install Product(s), (2) pay to repair, replace, refinish or coat any Product it determines has a manufacturing defect, including the cost of labor, not in excess of the original cost of installation. In the event of repair, replacement, refinishing or coating, the warranty applicable to the original Product(s) shall apply to the repaired, replaced, refinished or coated Product and will extend for the balance of the original term of the warranty period. These remedies are the sole remedies for any defect to the Product.

### Transferability:

This warranty can only be transferred once by the original Homeowner to an immediate subsequent Homeowner, and the term of the warranty remains a Lifetime Limited warranty. If the subsequent owner of the home is not an individual homeowner, as described above, this warranty is not transferrable.

To transfer your warranty on-line, please visit the website below. Failure to do so may result in the termination of any obligations on the part of Royal.

www.RoyalBuildingProducts.com/warranty

### Commercial Owner Pro-Ration Schedule:

Commercial Owners shall have a pro-rated warranty per the coverage chart below:

| Number of Years After Installation | Covered on a Prorated basis: |
|---|---|
| Up to 10 | 100% |
| 11 | 90% |
| 12 | 80% |
| 13 | 70% |
| 14 | 60% |
| 15 | 50% |
| 16 | 40% |
| 17 | 30% |
| 18 | 20% |
| 19 | 15% |
| 20-50 | 10% |

### Hail Coverage:

Hail is considered an abnormal weather condition. Any hail damage to your Product(s) should be claimed against any applicable homeowner's insurance. In addition to the foregoing, any costs incurred not covered by applicable homeowner's insurance can be claimed upon application for warranty coverage and the payment of a $50 (Fifty US Dollars) for warranty servicing. This hail coverage shall only cover replacement material costs and never any labor to replace damaged pieces of product. Proof of insurance required.

### Limitations:

Royal's warranty does not provide protection against any damage caused by events beyond normal weathering conditions (defined below), including, but not limited to:

- Improper installation
- Misuse or negligence
- Failure to provide reasonable maintenance to prevent accumulation of dirt, mildew, staining materials, pollution, exposure to chemical products or incompatible cleaners
- Alterations, like applying paints, coatings, stains or varnishes
- Improper handling or storage
- Defects in the wall structure (materials or construction) on which Royal's products are installed that cause failure, such as movement, cracking or settling of the wall, foundation or building
- Deformation caused by high heat sources, including, but not limited to, grills, fire pits and reflections from foil sheathing, low e-glass windows and low e-glass doors
- Damage caused by animals or insects
- Impact of foreign objects, hail, lightning, fire, hurricane, tornadoes, or other Acts of God
- Vandalism, intentional damage, riot or insurrection

"Normal weathering" is defined as exposure to sun light, atmosphere and typical variations that will cause any colored or painted surface to fade, darken, chalk or acquire a surface accumulation of dirt or stains. The severity of these conditions depends on air quality, the geographic location of the property and other local conditions over which Royal has no control. Royal shall determine, at its discretion, whether the siding is suffering from abnormal weathering (which is not covered by warranty). This conclusion shall be based on whether the Product(s) evidence a change in color in excess of the Hunter Units, as calculated according to ASTM D2244, as outlined in the chart herein. Product(s) must have been exposed to the same weathering conditions and not partially covered by other materials, such as shutters, awnings, porticos or other materials. PLEASE NOTE THAT THE MUSKET BROWN COLOR IS EXPLICITLY NOT WARRANTED FOR SIDEWALL APPLICATIONS.

The following fade limits expressly apply to the following standard brands of Royal vinyl siding: Residential®, Royal Crest® and Genesis®.

| | Change in Hunter Units | |
|---|---|---|
| Owner | Colorscapes® Traditional Colors | Colorscapes® Premium Colors |
| Original Homeowner | 4 | 4 |
| Subsequent Homowner | 4 | 4 |
| Commercial Owner | 4 | 4 |

The following fade limits expressly apply to the following premium brands of Royal vinyl siding: Estate®, Board & Batten, Royal Woodland® and Haven®.

| | Change in Hunter Units | |
|---|---|---|
| Owner | Colorscapes® Traditional Colors | Colorscapes® Premium Colors |
| Original Homeowner | 4 | 3 |
| Subsequent Homowner | 4 | 3 |
| Commercial Owner | 4 | 3 |

Royal reserves the right to discontinue or change any of its Products, including color, without giving notice. Should a Product covered by this warranty not be available, Royal reserves the right to substitute a product that is of equal quality or price, according to Royal's sole discretion.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, LIABILITIES OR OBLIGATIONS OF ROYAL, EITHER EXPRESSED OR IMPLIED, AND ROYAL HEREBY EXPRESSLY DISCLAIMS ANY AND ALL OTHER WARRANTIES, LIABILITIES AND OBLIGATIONS OF ROYAL, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ROYAL SHALL IN NO EVENT BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES OF ANY KIND. YOUR EXCLUSIVE REMEDY SHALL BE ENFORCEMENT OF THIS WARRANTY UPON THE TERMS AND CONDITIONS HEREIN CONTAINED. NO REPRESENTATIVE OF ROYAL OR ITS DISTRIBUTORS OR DEALERS IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY.

Some States do not allow limitations on how long an implied warranty lasts, so the foregoing limitation may not apply to you.

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### Warranty Claims Process:

The claimant shall provide a written description of the claimed manufacturing defect, together with original proof of purchase within 30 days of noticing the defect to the following address:

Royal Building Products
91 Royal Group Crescent
Woodbridge, Ontario, Canada, L4H 1X9

For inquiries, please e-mail: CustomerCare@royalbuildingproducts.com

To file a claim, please go to the website listed below:

www.RoyalBuildingProducts.com/warranty

The claimant must provide date of installation and proof of property ownership. The claimant may be required to submit a sample of the defective materials for analysis. This sample may need to be removed from the property at the property owner's expense. Royal will analyze the material claimed to be defective and determine the validity of the claim.

### Use and Care:

Your Royal Product is a low maintenance product. Please refer to our Use and Care brochure for the best way to keep your Royal Product looking great.

This warranty gives you specific legal rights, and you may also have other rights that vary from State to State.

chromatix™
PRESERVES YOUR COLOR. PROTECTS YOUR INVESTMENT.

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**Royal® Building Products**
1.855.ROYAL85
For product warranty details, please visit RBPWarranty.com
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